Technology Provider of Online Company Stores

With a full understanding of the company's overall business model, the Lightstream team focused on enabling a secure e-Commerce website and optimizing their Prisma Cloud credit usage.

Business Problems

- The company was a direct SMB client that had originally purchased 100 Prisma Cloud credits for their e-Commerce business.
- At their annual review, the company was shocked to discover that they had unintentionally utilized over 800 credits, increasing their costs by more than 5 times their original budget.
- This company's team also discovered that they did not have a good understanding of how to best utilize the solutions within the ecosystem.
- The company needed a partner to optimize and educate them on their e-Commerce environment while staying in budget with their Prisma Cloud usage.

Solution

- Lightstream executed a full evaluation of the business model to understand the company's needs within their platform.
- Lightstream was able to identify areas that the development team at this company could reprovision their workload on their ecommerce site to better utilize their Prisma Cloud credits.
- Lightstream also found areas for optimization within existing solutions.

Business Outcomes

- Lightstream enabled the company to maintain a safe e-Commerce platform while staying within their budget.
- Lightstream's tech experts found significant cost savings opportunities when optimizing Prisma Cloud usage. Instead of the 800 credits they initially used, the optimization allowed for just 400 credits.
- With Lightstream's support, this company's overall understanding of their platform usage has improved.
- Together with the company, Lightstream has identified other opportunities for improvement within their environment and they are working to implement them.

